













PLAYER MANUAL























Welcome to Hamburg!

Dear participant,

We are very happy to welcome you to the International German Masters 2019 in Sportwerk Hamburg.

Our team has put a lot of effort, time and energy in organizing this event and we look forward to three exciting days of squash. It's our goal to provide you and your players with optimal conditions and make sure you feel at home with us.

Attached you'll find some more information concerning the tournament and everything related to it:

- General tournament information
- Court layout
- Menu
- Players party
- Map of the center and its surroundings
- Important phone numbers and email addresses
- General city map

In case of any questions or concerns, please feel free to approach/contact us.

We wish you good luck and a lot of fun at the International German Masters 2019!

Bart and the whole Sportwerk Hamburg team























DSQV Masters Director Störte Becker

Dear Squashmasters from all over the world,

It gives me great pleasure to welcome you to Hamburg. After the incredibly successful debut in Hamburg in 2018 we have returned here to Sportwerk for a second year!

We were overwhelmed last year from the response, reaching our maximum number of entries of 250 in 7 weeks. This year it took just 11 days to reach the same limit. Incredible!



For this I would like to just say: Thank You – You are the best! ©

I am sure we are going to have 3 strenuous but first of all fair tournament days before us. Together we can all make this an amazing experience.

Finally, I would like to say a few general words. Even though not all organisers manage to prepare perfect tournaments and taking into account that there are certain things inside ESF, which could or should be improved, despite this we should all recognise that the way that certain things are commented on or communicated in social media leaves behind scorched earth. Please remember: not only do we need masters, who want to play tournaments, but also we need centres, clubs and (volunteer) organisers who are prepared to spend large amounts of unpaid time for your benefit.

Enjoy your stay in Hamburg, have lots of fun and most importantly stay healthy

Yours, Störte























DSQV Masters Committee Member Alan Hathway

Once again almost 2.000 E-Mails received and written so that 274 players can take part in our second German Masters in Hamburg. The schedule for all 3 days will be published at the latest on Thursday 03.10.2019 at 00:01. We have paid special attention to the playing systems. Everyone has 4, 5 or sometimes 6 matches planned. So even if there are injuries or noshows everyone gets value for the entry fee. The rest is easy. You just have to enjoy yourselves!



If you have any questions (like: "Why on earth...") – there is probably a reason. Just ask me!

Alan Hathway <u>Link to the tournament</u> QR-Code to the tournament:

























Important Information regarding Playing Times.

We have scheduled all 3 days of the tournament with a very tight timeplan. We will NOT be announcing games. Please look at the schedule and wait before the appropriate court for your game.

However, there may be late cancellations and withdrawals, which means time slots will become free.

Please regard the scheduled playing time of your game as "What we hope will happen" but you should be before the court at least half an hour before your game, so that you can start early if the court becomes free. After each match BOTH players referee the next match on the court you have just played on. Please do not keep the next game waiting, because you "disappear"!

Wichtiger Hinweis zu den Spielzeiten

Wir haben alle 3 Turniertage mit einem sehr knappen Zeitplan terminiert und hoffen hier auf Eure Unterstützung, damit alles reibungslos läuft. Es werden KEINE Spiele aufgerufen - bitte beachtet deshalb den Zeitplan und findet euch rechtzeitig vor eurem Court ein. Wie immer wird es wahrscheinlich zu sehr späten Absagen und Spielausfällen kommen, die dazu führen, dass die Courts nicht durchgängig belegt sind. Betrachtet die angekündigten Spielzeiten deshalb bitte als "Anhaltspunkt" und seid 30 Minuten vor der angesetzten Spielzeit vor eurem Court, damit Ihr ggf. früher anfangen könnt, sollte der Court früher frei sein. Nach jedem Spiel müssen BEIDE Spieler das darauffolgende Spiel schiedsen. Bitte das nächste Spiel nicht dadurch verzögern, weil Ihr "verschwindet"!























General Tournament information

Tournamentdesk:

The tournament desk is located on the ground floor directly next to the stairs.

Responsible crew for the planning and execution of the tournament:

Christian Wucherer and Christian Offermann

The Tournament Referee is Wilhelm Eickworth.

All rules as stated in the official entry form and ESF regulations apply.

All results will be displayed in the center and <u>online (Tournament Software).</u>

Games & Starting times

Be aware that the matches will not be announced when they start. This means that each player is personally responsible to be in time at the designated court for his game. This also implies that if previous matches cause a delay or finish early the player has to be present as soon as the preceding match is finished.

After the match, BOTH players have to ref the next match. After finishing refereeing, the refs are asked to bring to score sheet AS SOON AS POSSIBLE to the tournament desk. In this way, delays can be prevented.























<u>Bags</u>

Since all courts will be used for the tournament, there will not be a room to store your bags. Therefore, we kindly ask you to place them in a neat manner. With over 300 people in the center, it otherwise might be messy and packed. Be aware that we do not take responsibility for your belongings. Valuables should be stored in our lockers.

Physiotherapy:

The physiotherapist, Rösi Bittner, is located in the Wellness area. Please contact her via the tournament desk.

NO WIFI

Since we need to make the internet work for our organisation it is unfortunately NOT possible to provide everyone with access.

Live Stream

For all matches played on the center court a live stream is available, here: https://sportdeutschland.tv/

<u>Stringing</u>

There will be a racket stringing service. Did you break your strings? Ask at the reception desk for help!

Practice/Warm-up Courts

Courts 13 & 14 can, if not used by the tournament, be used as warm-up courts!

<u>Survey</u>

After the tournament the ESF will have a survey for the tournament on their website. But, of course, if you have suggestions or comments, we much prefer you to talk to us during the tournament – then we can help immediately or possibly explain the reason, why we do things like we do.























Shiatsu Massage/Therapy:

The Shiatsu Therapist, Ina Haverhals, will be located in the Wellness area / physio room.

Please contact her directly on her mobile phone or send her a whats-app to make an appointment:

+31 6 38406474.

Tournament-offer: € 15 / treatment appr 15-20 min.

Available times will be published on posters at the Venue and in the facebook group of the European Squash Masters.

SPECIAL OFFER for SQUASH PLAYERS!

SHIATSU MASSAGE

Every new match > mentally fit and flexible on the squash court!



15-20 MIN. - € 15,-





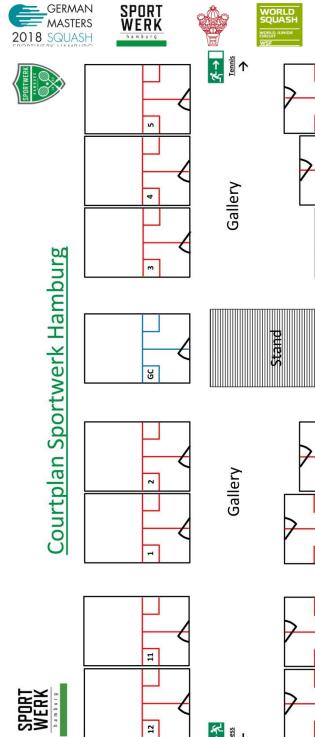












GERMAN















10

6

7

9

13

14

œ

ground floor)















Women
Locker
Shower/
WC
physical
therapy

Men Locker Shower/ WC physical therapy

ENTRANCE RESTAUR.























Menu Sportwerk-Restaurant

During the whole tournament we offer freshly made buffets in our restaurant. For all participants, that booked a hotel package, this is included in your package. All others can buy the vouchers for the meals at the reception desk.

The buffet can also be bought spontaneously and costs 10€ per meal.

Friday lunch (12:30 - 15:00)

- O Ragout in Cream sauce
- O Penne Bolognese
- O Potato Wedges
- Meatballs
- O Salad Buffet
- O Bread with Dips
- Pudding

Saturday lunch (12:30 - 15:00)

- Curry with Rice
- O Penne Pesto
- Sausages
- O Potato Wedges
- O Salad Buffet
- O Bread with Dips
- Pudding

Sunday lunch (12:30 - 15:00)

- O Penne Arrabiata
- O Chili with Rice
- Meatballs
- O Potato Wedges
- O Salad Buffet
- O Bread with Dips
- Pudding & Cake

Friday dinner (17:00 - 21:00)

- O Chili with rice
- O Penne Arrabiata
- O Chicken Nuggets
- Potato Wedges
- O Salad Buffet
- O Bread with Dips
- O Cake

Saturday dinner (17:00 - 21:00)

- O Goulash with Rice
- O Penne Mushroom & Cream sauce
- O Chicken Nuggets
- O Potato Wedges
- O German 'Frikadelle' (Meatballs)
- Salad Buffet
- O Bread with Dips
- O Cake

Alongside all meals, water and fruit will be provided























Important Numbers and Contacts

VENUE

Sportwerk Hamburg +49 (0)40-52 38 93 70 http://www.sportwerk-

hamburg.de

TOURNAMENT DESK

Christian Wucherer +49 173 54 75 282 Christian.wucherer@dsqv.de

SHUTTLESERVICE

Transport Manager

Mario Siegert +49 176 55 64 32 32

TOURNAMENT HOTEL

Lindner Park-Hotel Hagenbeck +49 (0)40-800808100

TRANSPORTATION

Taxi services:

Taxi Hamburg 6x6 +49 (0)40-66 66 66 http://www.taxihamburg.de

Hansa-Taxi +49 (0)40-211 211 http://www.taxi211211.de

Taxiruf Hamburg +49 (0)40-44 10 11 http://www.autoruf.de























Public transport:

HVV (Buses + railway) +49 (0)40-19 449 http://www.hvv.com

Deutsche Bahn +49 (0)180-699 66 33 http://www.bahn.de

(german railway)

Airport Hamburg +49 (0)40-50 75-0 http://www.airport.de

EMERGENCIES:

Rescue services/Emergency call: 112

UKE/University hospital +49 (0)40-74 10-0 http://www.uke.de

UKE/Emergency room +49 (0)40-74 10-35 000

Address: Martinistraße 52, D-20251 Hamburg

UKE/International Office +49 (0)7410-516 90

Mo.-Thu. 8.30-18 h / Fr. 8.30/17 h

Pharmacies 22 8 33 (mobile) http://www.aponet.de

+49 (0)800 00 22 8 33 (landline)

Vita-Apotheke +49 (0)40-40 90 59

http://www.vita-apotheke-hh.de

open daily (!) 8-24 h

Heußweg 37, 20255 Hamburg (5 minutes by car)























TIME SCHEDULE

THURSDAY

Transport Pick-Up (For players with the transport-Package):

Airport: all-day Thursday and Friday up until 10:00

Tournament Check-in/ T-Shirts & Vouchers from 11:00 – 21:00. (At the reception desk in the center)

FRIDAY

Tournament Check-in/ T-Shirts & Vouchers from 8:00 - 18:00. (At the reception desk in the center)

Matches from 10:00 - 22:00

Midday meal: 12:30-15:00

Evening meal 17:00-21:00

SATURDAY

Matches from 09:00-21:00*

Midday meal: 12:30-15:00

*Evening meal: 17:00-21:00 and then... Players Party!

SUNDAY

Matches from 09:00 - 14:30

Midday meal 12:30-15:00

Sunday 14:30 Prizegiving Ceremony

Transport Drop-Off: From Sportwerk to the Airport

(For players with the transport-Package): Sunday: 15:00-22:00

 $\boldsymbol{\ast}$ Food vouchers can be bought at the reception desk























